

Job Description

Job Title: Social Prescribing Link Worker
Accountable to: Senior Social Prescribing Link Worker

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.

We champion exceptional care by leading a respectful and inclusive culture

We own our decisions and lead with optimism

We show compassion in everything we do

We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within demanding environments.



Your role

As a Social Prescribing Link Worker with Practice Plus Group, a vital part of your role will be building professional relationships with the people you are helping by listening carefully to what is important to them and what motivates them.

You will be responsible for connecting people to activities and services within the prison, and required to support and motivate patients to access opportunities to help improve their health and wellbeing.

This role will see you liaising with key healthcare staff, building and maintaining relationships with a range of prison departments, charities and third sector providers to promote social prescribing and ensure social prescription opportunities are available within your sites.

Your key activities/responsibilities:

- Complete initial assessments with patients referred to and eligible for the social prescribing service. Assessing their current wellbeing and identification of what matters to them.

- Work with patients to develop personalised wellbeing plans based on services and activities that offer practical, social and emotional support that will improve their health and wellbeing.
- Manage a caseload of social prescribing patients providing follow-up support and ensuring they are able to access 'prescribed' services with confidence.
- Be responsible for the scheduling and sequencing of patients social prescribing activities.
- Liaise with Health and Prison departments, to develop awareness and support delivery of the service. Ensure effective cross-departmental working in order to meet our aims and objectives of a whole system and asset-based approach to social prescribing.
- Liaise with healthcare staff to integrate the service as fully as possible with the existing administrative and clinical services on offer. This will include the use and promotion of simple and streamlined referral and feedback processes.
- Contribute to intelligence on site, assess gaps and needs which can then be addressed through sourcing or developing additional activities.
- Liaise with prison and community offender managers, and community social prescribing services to support continuity of care.
- Engage with the wider community social prescribing network, to share good practice and learn from one another.
- Ensure services are consistent with our stated values.

About you

- A positive, inclusive and compassionate practitioner
- Good IT skills including experience of Microsoft office and SystmOne
- Proactive and solution focused problem solving skills
- Strong organisation skills
- Flexible attitude to working arrangements
- Motivated as an individual and when working in a team
- Ability to work independently and seek support when required
- Experience offering an information, advice and guidance service in a health, care or similar setting
- Experience of working within a prison environment or working closely with patient's with challenging and complex needs.
- Experience of managing own caseload and understanding how to prioritise patient need and manage a complex caseload.
- Willing to learn and develop being committed to self-development personally and professionally
- Experience of working in partnership across departmental boundaries.



Additional information

Disclosure and Barring Service- a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

Prison Vetting- a HMPPS (Her Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

Education and Training- continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.